



## Presidents Newsletter

May 2020

### **BACK TO COMPETITION**

It's good to see the majority of our members back on the course and enjoying competitive golf with the modifications imposed.

It has been a very testing time for all concerned, the Committee and the members, and it is important that we all continue to observe the protocols of social distancing in line with the arrangements made by the Course Management which must be observed. You will note that there are certain areas now allocated for the group teeing off, the second and third groups waiting and all others behind them. Also restrictions are in place for the putting green. It is paramount that all members observe these necessary arrangements. Please note hyperlink following:

<http://www.nagc.org.au/upload/documents/Social%20distancing%20around%20the%20club%20ho%20use.pdf>

### **POLICE PATROLS AND COURSE MARSHALLING**

During the weekdays and particularly on Saturday, Police Patrols observed the Golf Course etiquette for four hours to ensure that all protocols were being observed. If you see a breach of these protocols then you may call the Pro-shop who will handle the situation. The Pro-shop will also be marshalling the course on a more regular basis as it of prime importance that we do not jeopardise the benefits that we have secured.

### **NEW STAFF AND APPROPRIATE TREATMENT**

We have had a few incidents where some of our members have been impatient with the new staff members who are going through a training process to adapt to new systems and learning about golf in general. **Please allow extra time if you are still to renew memberships or if you have a query regarding your personal circumstances.** The staff are permanent or part time staff from the Aquatic Centre and until the COVID – 19 crisis is judged safe enough to open the Aquatic Centre and for them to return to these duties, they will be working at the Course. Only then will the usual casual employees **be able to return to service your needs.**

### **COURSE IMPROVEMENTS AND COOPERATION**

The Secretary Manager and the President now meet weekly with the Adelaide City Council Operations Manager, Shaun Coulls, and the Golf Course team Leader, Dominic Fitzsimons, to discuss and resolve any issues between us.

You will notice certain improvements occurred during the forced break such as the bunker on the fourth hole and the tee off area on the eighth hole. Further improvements were planned but due to the current circumstances there has been a hold on all additional capital expenditure on the course. They have forecast removal and alteration of several bunkers in the next stage of development when funds become available. In the meantime we have congratulated the Greenkeeper Simon Work and his staff on the condition of the course and he has passed on these comments to his staff.

The new operating system has now been implemented which will be more efficient over time and provide more information for members. Please be patient with staff as they get acquainted with this system – this will also apply when the regular casuals get back to work and need to be trained accordingly.

### **NO SHOW POLICY**

The golf course Management will be introducing a “no show’ policy to ensure that all users of the golf course are treated fairly and will not miss out when bookings are available. This proposed policy was given to the NAGC Committee as a courtesy for comment at its May meeting and the course Management have accepted some amendments to include a three month trial and then a review. The aim of the policy is to ensure that where possible players pull out in sufficient time when not being able to play their match as scheduled by 3:00PM the eve before playing. There will be provisions for genuine reasons of withdrawal and allowance for seasonal conditions and all details will be revealed soon. It will operate on a points system basis – keep watching.

### **MEMBERSHIP**

We have seen a great demand for new memberships in recent weeks which is very gratifying and a tribute to the state of the course. If you are playing with a new member then please explain to them the courtesies of golf competition and assist them with the scoring system and current protocols in place for registration, payment, collection of cards and how to score. This will be a great help for new members to adapt to our club and feel welcome.

### **CASHLESS COMPETITION FEE PAYMENT SYSTEM**

The Committee, through the Secretary Manager, will be considering adoption of a cashless payment system over the next few months. The handling of cash is one of the greatest risks associated with the current epidemic and needs to be eliminated over time. You will be advised in due course as we consider all options to achieve a cashless competition payment system for the overall benefit of administrators and members.

### **COMMITTEE MEETINGS**

Because of social restrictions and the limited use of the clubrooms and office, the April Committee meeting was conducted under the Executive Committee process and considered comments from the full committee. The May committee meeting added general committee members up to our limit with the balance of the committee to all meet in June after the limits have been increased. At all times, all committee members have had the opportunity of comments for all items on the agenda.

Members can view NAGC Management Committee meeting minutes on the website after logging in as a member.

### **THE 2020/2021 CALENDAR**

The golf calendar as per your Handbook will be generally followed at the moment but may be subject to changes. The Lord Mayors Trophy postponement is to be negotiated and other important events will be considered by the Match Committee in the next few weeks.

At this stage the AGM is still scheduled for Sunday July 26<sup>th</sup> and depending on allowed numbers we may have to consider some alterations to the normal process.

Members will be advised of any conditions or changes well in advance of the meeting.

### **CLUBROOM AND OFFICE USE**

Currently restrictions are still in place for use of our office and the clubrooms are still restricted. Bob Naffin is still working from home and we are allowed limited time on competition and other days to use the office. We have restricted access for Saturdays to those who are associated with counting of match fees, handling score cards and entering scores to risk as few people as possible and thanks to their availability. We ask that all other transactions regarding payments are done online wherever possible to restrict contact in the office area where strict social distancing still applies.

## **FINANCIAL**

The Nagc Inc has experienced a very satisfactory financial result and full results will be advised when appropriate. This has allowed us to set up a Junior Foundation once again to allow us to promote and encourage our band of juniors which is expanding month by month. We will have specific conditions under which these funds can be used for the benefit of juniors representing our club. In particular the recent performances of Maier and Taj are encouraging and new memberships are promising.

## **APPRECIATION**

Thanks to all members who have been patient through this crisis with a reminder that it is still ongoing and will be some time before we get back to a new "normal". We are always open to constructive ideas and criticism and I ask all members to be conscious of treating all staff at the Pro - Shop and the NAGC Inc. with due courtesy and consideration as they endeavour to cope with changing and unfamiliar conditions. The behaviour of all course users over the next few weeks will determine our return to somewhat familiar conditions and allow us to progress with our season in the best possible light.

Thank you for your consideration.

Peter Sahb  
President  
NAGC Inc.  
May 20<sup>th</sup>, 2020